

TAHOE DIVERSITIES ***SPA SERVICES CONTRACT***

CONTRACT PAID THREE MONTHS IN ADVANCE INCLUDES:

Weekly Spa Service (4 visits per month)

Balance Water

- Add water to maintain proper level as needed
- Add chemicals as needed to maintain Ph level between 7.4 and 7.6
- Add chemicals as needed to maintain total alkalinity level between 100 ppm and 150 ppm

Sanitizer

- Add sanitizer granules or liquid (chlorine, non-chlorine shock, peroxide base shock) as needed on a weekly basis
- Replace mineral sticks, mineral/chlorine balls, and chlorine cartridges as needed
- Add bromine tablets as needed on a weekly basis
- Vacuum and skim any particles that can be seen in water
- Brush waterline, walls, and floors

Full Spa Service (Dump/Scrub) - Every three months (or as needed)

- Drain water
- Clean spa cover
- Clean tub
- Clean filter
- Fill and balance water
- Restart and bleed air
- Set temperature, test all functions

Three Months of Weekly Spa Service	\$540.00
One Full Spa Service	<u>\$175.00</u>
TOTAL PACKAGE FOR THREE MONTH CONTRACT	\$715.00 *

** Prices may vary depending on size and location of tub. See reverse side for terms & conditions.*

Contact name _____ Phone _____

Billing Address _____ City, St, Zip _____

Signature _____ Date _____

Tub Location _____

**To activate service, complete and MAIL this form with
check to:
TAHOE DIVERSITIES
P.O. Box 5961
Tahoe City, CA 96145**

TERMS AND CONDITIONS

- A. Contract activated upon receipt of payment.
- B. Service renewals are due on the first of the month. A \$75.00 late fee will apply to any renewal, repair, or supply invoice if not paid within 14 days of submission.
- C. Spa service will be canceled if renewal invoice is not paid within 30 days after the first day of the month.
- D. Prices listed are for small spa with only one filter. Spas with more than one filter are subject to an additional charge of \$10.00 per filter on a full spa service.
- E. Full service, Dump/Scrub, will be performed as needed even if done once already during a three-month period and billed in addition to contract amount.
- F. Additional dump/scrubs needed, if your pre-paid dump/scrub has already been done, will cost 1.5 times the pre-paid dump/scrub rate.
- G. Filters, mineral sticks, bromine tablets, and dispensers will be replaced as needed and invoiced additionally.
- H. Chemicals used during service visits are included in the contract. This does not include major sanitizer (bromine) or other chemicals needed by user between service visits.
- I. Extreme weather conditions do sometimes slow down the servicing process beyond our control. Service customers are expected to help by providing snow removal to assure adequate parking and access to tub and equipment. We reserve the right to either perform snow removal duties and charge you \$90.00/hr., or, in extreme cases, not to service your tub but still charge for the attempted visit.
- J. All necessary keys and/or alarm codes must be provided before service will be started.
- K. There will be no charge for travel time if within a reasonable distance from Tahoe City. Locations outside Tahoe Vista, Homewood, and Squaw Valley will be subject to an additional \$10.00 per visit minimum.
- L. Renewal invoice will be mailed out two weeks prior to the next three-month service period. The original contract will be held on file and the same contract, with terms and conditions, will apply on each invoice.
- M. Invoices paid with credit card will have an added 3% credit card processing fee.
- N. Contract may be canceled and prorated by *TAHOE DIVERSITIES* at any time.
- O. *TAHOE DIVERSITIES* IS NOT RESPONSIBLE FOR DAMAGE DUE TO MECHANICAL FAILURE, WEATHER CONDITIONS, OR USER'S ABUSE AND/OR NEGLIGENCE OF THE SPA/TUB OR EQUIPMENT.